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Attachment 0051
Turn Around Time Metric
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Turn Around Time (TAT) Metric

TAT is the period of time that elapses between the time that a maintenance organization accepts a field and/or organization work order.

The TAT Metric requirement identified in the ICLS SOW paragraph C.4.4.1, shall be dependent on the following Issue Priority Designator for each Unit.

Issue Priority Designator	Issue Priority Designator (Hrs)	Maximum Allowable CONUS (Hrs)	Maximum Allowable OCONUS (Hrs)
Priority A	02-03-07	96 (4 days)	120 (5 days)
Priority B	05-06-09	120 (5 days)	144 (6 days)
Priority C	12-13-14	144 (6 days)	192 (8 days)

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