

Joint Light Tactical Vehicle [JLTV] Program

Attachment PP - PAST PERFORMANCE QUESTIONNAIRE

Thank you for participating in our survey. Please e-mail your response to DAMI_JLTV-RFP@conus.army.mil. Please include **PP Questionnaire 11-R-0329** in the subject line.

We will treat the information contained in the completed survey as source selection sensitive information and will not disclose it to anyone other than those on the evaluation board with a need to know.

Part I – General Information

NOTE: *The JLTV offeror should complete as much of the information as possible in Part I prior to forwarding it to the survey recipient.*

- (1) Contract No./Delivery Order
- (2) Contract/Delivery Order Type
- (3) Program Title, including brief description of work performed (see below) and an explanation of relevancy to this requirement.
- (4) Enter P if performed as a prime contractor or S if performed as a subcontractor.
- (5) Contract dollar value at time of award, present time or completion time as appropriate.
- (6) Percentage of effort performed as a prime or subcontractor.
- (7) Period of Performance for the effort.
- (8) Original contract delivery schedule.
- (9) Final or projected delivery schedule.
- (10) Total number of man-hours worked as a prime or subcontractor.
- (11) List Key Personnel and Program Manager
- (12) Point of Contact and Telephone Number, e-mail (PM/PCO/ACO/COR)
- (13) Date Questionnaire sent to the Contractor or Government Program Manager/COR

Please provide a brief (approx 75 words or less) description of the work performed:

To assist us in conducting the past performance evaluation, we ask that you use the following rating scale when answering the past performance questions. We also request that you provide narrative information to support your numerical ratings. If your response is 1), 4), 5) or 6), please include an explanation for the rating. For a rating of level 1, describe where the contractor **exceeded** the requirements or where performance was superior. Space has been provided to include your narratives with each question number. If additional space is needed, please number that text with the corresponding question

Rating Scale:

1). Objectives/requirements essentially always achieved or exceeded, with inconsequential exceptions.

(Excellent: Superior performance)

2). Objectives/requirements achieved with only rare exceptions, and the exceptions had minor consequences.

(Good: Highly satisfactory performance)

3). Objectives/requirements generally achieved with occasional exceptions, and in most cases, exceptions had minor consequences.

(Adequate: Generally satisfactory performance)

4). Objectives/requirements were not fully achieved, with significant consequences in some cases.

(Marginal: Occasionally unsatisfactory performance of significance)

5). Objectives/requirements frequently not achieved, with significant consequences.

(Poor: Frequently unsatisfactory performance of significance)

6a). Objectives/requirements were not included within the scope of work or have not yet been performed under the contract.

(Not applicable [N/A], Too soon to tell)

Part II – Past Performance Questions

For the **ten** questions provided below, choose the number on the scale of 1) to 6) that most accurately describes the Contractor's performance on the contract listed above. Question ten is rated by calendar year.

1. To what extent did the contractor stay within their proposed cost estimates? (do not consider events in which the contractor was not responsible).

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

2. To what extent did the contractor meet the contract schedule requirements?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

3. If Design Reviews were required (preliminary or critical), what is your assessment of the quality of their Design Reviews?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

4. If Field Service Representatives (FSRs) or Technical Subject Matter Experts (SMEs) were required to conduct or assist with trouble shooting or maintenance activities, what is your assessment of the contractor FSR/SME's ability to accurately troubleshoot and resolve failures in a timely fashion?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

5. To what extent did the contractor's developmental activity result in the achievement of all requirements on a system level basis?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

6. To what extent did the contractor's developmental activity result in successful integration of GFE onto a platform?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

7. What is your assessment of the contractor's ability to supply and manage System Support Packages (SSP) and supplementary spare parts resulting from parts shortages during government test activities?

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

8. Effectiveness of Program Management (to include use & control of subcontractors).

To what extent was the contractor effective in managing the program, including its employees and subcontractors, on an overall basis? Please check one answer and provide an explanation for your rating.

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

For any adverse issues give your assessment of the extent to which the contractor was at fault and your assessment of the extent to which Government actions/direction (e.g. requirements changes, unrealistic requirements, etc.) or other factors not in the control of the contractor contributed to the adverse issues.

9. Effectiveness of Earned Value Management System

To what extent did the contractor comply with Earned Value Management System Guidelines in the American National Standards Institute/Electronic Industries Alliance Standard 748 (ANSI/EIA 748), which tracked program changes correctly and demonstrated an accurate representation from the Cost Performance Index (CPI) and Schedule Performance Index (SPI)? Please check one answer and provide an explanation for your rating

1 (Excellent)	2 (Good)	3 (Adequate)	4 (Marginal)	5 (Poor)	Too soon to tell	N/A

Comments _____

For any adverse issues give your assessment of the extent to which the contractor was at fault and your assessment of the extent to which Government actions/direction (e.g. requirements changes, unrealistic requirements, etc.) or other factors not in the control of the contractor contributed to the adverse issues.

10. What role did you play (e.g.,PCO, ACO, COR)? And for how long?

NAME (Printed)/Phone _____

SIGNATURE DATE _____

Comments: (attach additional sheets if necessary)

Please fill in the information for each person having input to the responses on the questionnaire (add additional lines if necessary).

JLTV Offeror --

Name:
 Position/Title related to the contract being evaluated:
 Contractor / Dept:
 Office Symbol:
 Email Address:
 Phone:

Survey Recipient --

Name:
 Position/Title/Role related to the contract being evaluated:
 Contractor / Dept:
 Office Symbol:
 Email Address:
 Phone: