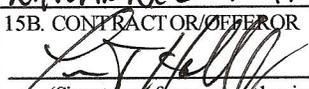


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES	
				J	1	6
2. AMENDMENT/MODIFICATION NO.		3. EFFECTIVE DATE	4. REQUISITION/PURCHASE REQ. NO. 0010351495-0005		5. PROJECT NO. (If applicable)	
6. ISSUED BY INSTAL & VEHICLE SUP CONTRACTING DIV 6501 E. 11 MILE ROAD WARREN MI 48397-5000		CODE W56HZV	7. ADMINISTERED BY (If other than item 6) INSTAL & VEHICLE SUP CONTRACTING DIV CPT SHAWN ADKINS CCTA-HDMS350 SHAWN.A.ADKINS4.MIL@MAIL.MIL WARREN MI 48397-5000		CODE W56HZV	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) PROACTIVE COMMUNICATIONS, INC. DANA RAGSDALE 213 INCA DOVE LN LEANDER TX 78641-1893				9A. AMENDMENT OF SOLICITATION NO.		
				9B. DATED (SEE ITEM 11)		
				X	10A. MOD. OF CONTRACT/ORDER NO. W56HZV-13-C-L535	
				X	10B. DATED (SEE ITEM 13) 30-Aug-2013	
CODE 1PC44		FACILITY CODE 1PC44				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. ACCOUNTING AND APPROPRIATION DATA (If required)						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.						
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.						
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).						
X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103(a)						
D. OTHER (Specify type of modification and authority)						
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.						
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) Modification Control Number: adkins14440 Modification number F00006 to W56HZV-13-C-L535 Reference request: 0010351495-0005 The purpose of this modification is the following: 1. To extend the period of performance by four months. The period of performance will go from 01 Sep 2013 thru 30 Apr 2014 to 01 Sep 2013 thru 31 Aug 2014. The extended period of performance is from 01 May 2014 to 31 Aug 2014. 2. All other terms and conditions of the contract, except those addressed by this modification, remain unchanged and in full force and effect.						
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
15A. NAME AND TITLE OF SIGNER (Type or print) <b>LAWRENCE T. HALL JR, COO</b>				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
				TEL: _____ EMAIL: _____		
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)		15C. DATE SIGNED <b>4/29/2014</b>		16B. UNITED STATES OF AMERICA BY _____ (Signature of Contracting Officer)		16C. DATE SIGNED

EXCEPTION TO SF 30  
APPROVED BY OIRM 11-84

30-105-04

STANDARD FORM 30 (Rev. 10-83)  
Prescribed by GSA  
FAR (48 CFR) 53.243

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

**SUMMARY OF CHANGES**

SECTION SF 1449 - CONTINUATION SHEET

DELIVERIES AND PERFORMANCE

The following Delivery Schedule item for CLIN 0001 has been changed from:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 01-SEP-2013 TO 30-APR-2014	N/A	SFAE-GCS-RS JIM BOEDECKER JIM BOEDECKER SFAE-GCS-UGV/ MS 266 JIM.BOEDECKER@US.ARMY.MIL WARREN MI 48397-5000 586-282-9279 FOB: Destination	W56TRU

To:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 01-SEP-2013 TO 31-AUG-2014	N/A	SFAE-GCS-RS JIM BOEDECKER JIM BOEDECKER SFAE-GCS-UGV/ MS 266 JIM.BOEDECKER@US.ARMY.MIL WARREN MI 48397-5000 586-282-9279 FOB: Destination	W56TRU

The following have been modified:

STATEMENT OF WORK

**1.0 Objective**

This Statement of Work (SOW) defines the effort required for continuous Theater Communications Services for the Robotic Systems Joint Project Office remote repair facilities located in Afghanistan. This work includes all integrated efforts necessary to provide internet and voice communications and on-site, on-call maintenance support of the provided communication, including all on-site communication equipment and the provided up and down links. There is no purchase of equipment.

**2.0 Scope**

The contractor shall:

1. Provide the Joint Robotics Repair Detachment (JRRD) with network infrastructure, bandwidth (BW) that shall provide connectivity between JRRD-REAR (Warren, MI, Selfridge ANG, Selfridge, MI) with personnel deployed to the regions in Southwest Asia (SWA).
  - a. Contractor shall utilize existing hardware.
  - b. Service Level Agreement (SLA): 99.5% Network availability.
  - c. Transition period must be completed with zero disruption to existing service.
2. Provide physical maintenance support at Bagram, Afghanistan within 0-4 hours from any critical system outage.
3. Provide Telephonic Network Operations Center (NOC) Support 24x7x365 and respond within 10 minutes of any network outage.
4. Provide the satellite service component of the international network that shall connect deployed personnel with JRRD-REAR (Warren, MI, Selfridge ANG, Selfridge, MI).
5. Provide business continuity by using existing 10 digit U.S. voice services and existing phone numbers to include speaker phone capability, call conferencing, call forwarding, and 7-digit dialing between phone units within the same calling partition.
6. Conduct monthly meetings with RS JPO staff on any issues with performance or scheduled maintenance.

### **3.0 Existing Network**

JRRD currently operates from two (2) fixed site locations in the MID-EAST. Each location is currently equipped with a GFE Prodelin 2.4M C-Band Dish, a 40 Watt Block Up Converter, and an iDirect INfiniti 5100 Sat Modem. In addition, each site is equipped with Cisco 7960 IP Phones and various devices ranging from Dlink to Cisco ASA 5505.

### **4.0 Summary of Requirements**

#### **4.1 Network Services**

The contractor shall design, build, and maintain, at its own cost and expense, an Internet and VOIP network to deliver voice and data services to the JRRD locations as specified below or new sites as needed to meet operational requirements:

##### **JRRD Afghanistan - Bagram AF**

Annual Burstable Satellite Bandwidth - 2048Kbps x 1536Kbps

Annual Committed Information Rate (CIR) - 50 Kbps Duplex

PCI IP Voice Office (8 Phone services)

Annual Remote Monitoring & On-Call Maint OCONUS Haz / Host)

**4.1.1** Deployed JRRD locations are subject to change. New locations may be added as required by the government. New locations, if any, shall fall within the Southwest Asia and Northern Africa geographic regions. Also, currently deployed locations may be closed. The Contractor must be flexible to increase or decrease capabilities as Government requirements change. Contractor shall provide individual site monthly bandwidth and voice office CLINs.

**4.1.2** The Contractor shall provide unlimited CONUS long distance and per minute rates for OCONUS long distance through unclassified Voice over Internet Protocol (VOIP) with the ability to use PIN numbers to control cost incurring long distance charges to authorized JRRD staff.

**4.1.3** In order to avoid disruption to existing communications and negative impact to the JRRD mission, the Contractor-provided phone service shall utilize existing hardware (Cisco 7960/41/ devices) and retain existing telephone numbers.

## 4.2 Maintenance Services

The contractor shall provide maintenance services for the following locations. The contractor shall be responsible for all maintenance, service, repair, diagnosis, and troubleshooting of infrastructure, equipment, associated equipment and software required to meet the performance standards of this contract.

Location	Unit
Afghanistan	JRRD – Bagram

**4.2.1 Response Time.** The contractor shall provide on-site maintenance, trouble-shooting, replacement, and repair of the network. Upon learning that any portion of the system is not functional, the contractor shall assure resolution is completed in accordance with the following table.

Mission Assurance Category	Designated Response Time
Normal	72 Hours
High Priority	24 Hours
Emergency	0-4 Hours

Corrective action timelines may be subject to delays dependent upon in-theater travel priority and availability. If service cannot be restored within the designated amount of hours above based on priority, the contractor shall notify the KO and COR.

**4.2.1.1** The Contractor shall perform trend analysis to identify repetitive problems and implement corrective actions to resolve the reoccurring issues.

**4.2.2 Interruption of Service.** Planned interruptions shall be preceded by written notice to users and shall occur during periods of lower user viewing. COR shall be notified five (5) working days in advance of interruption of service. For the purposes of computing the duration of an interruption of service, said period shall begin when the Contractor receives notice from a user that service has been interrupted or when the Contractor has actual or constructive notice of said interruption, whichever is earlier, and shall cease when the service has been restored to the user.

## 4.3 Network Operations and Security Center (NOSC)

The Contractor shall provide Telephonic NOSC Support 24x7x365 and respond within 10 minutes of any network outage. NOSC must provide email notification to key JRRD staff of scheduled and unscheduled network outages.

### **5.0 Period of Performance**

The period of performance is from 01 Sep 13 to 31 Aug 2014.

### **6.0 Contract Manpower Reporting**

Contractor Manpower Reporting: The Office of the Assistant Secretary of the Army (Manpower & Reserve Affairs) operates and maintains a secure Army data collection site where the contractor shall report ALL contractor manpower (including subcontractor manpower) required for performance of this contract. The contractor is required to completely fill in all the information in the format using the following web address <https://cmra.army.mil/login.aspx>

The required information includes:

- (1) Contracting Office, Contracting Officer, Administrative Contracting Officer;
- (2) Contract Number;
- (3) Beginning and ending dates covered by reporting period;
- (4) Contractor name, address, phone number, email address, identify of contractor employee entering data;
- (5) Estimated direct labor hours (including sub-contractors);
- (6) Estimated direct labor dollars (including sub-contractors);
- (7) Total payments (including sub-contractors);
- (8) Predominant Federal Service Code (FSC) reflecting services provided by contractor (and separate predominant FSC for each subcontractor, if different);
- (9) Estimated data collections cost;
- (10) Organizational title associated with the Unit Identification Code (UIC) for the Army Requiring Activity (the Army Requiring Activity is responsible for providing the contractor with its UIC for the purposes of reporting this information);
- (11) Locations where contractor and subcontractor perform the work (specified by zip code in the United States or nearest city, country when in an overseas location, using standardized nomenclature provided on website);
- (12) Presence of deployment or contingency contract language; and
- (13) Number of contractor and sub-contractor employees deployed in theater during this reporting period (by country).

As part of its submission, the contractor will also provide the estimated total cost (if any) incurred to comply with this reporting requirement. Reporting period will be the period of performance not to exceed 12 months ending September 30 of each calendar year.

Contractors may use a direct XML data transfer to the data base server or fill in the fields on the website. The XML direct transfer us

a format for transferring files from a contractor's systems to the secure web site without the need for separate data entries for each required data element at the web site. The specific formats for the XML direct transfer may be downloaded from the web site. The

Contractor shall NOT mark any data provided to the USG under this contract as proprietary; this includes records, files, memoranda, reports, listings, SOPs, plans, programs, studies, tests, property listings, etc., or any other data acquired or produced by the Contractor in support of this contract. Further, IAW with DFARS 252.227-7013, the Government shall have unlimited rights to all technical data produced or obtained by the Contractor under the terms of this contract. As such, the Contractor shall not place proprietary markings on any documents to which the Government has unlimited rights.

(End of Summary of Changes)