

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code  
Firm Fixed Price

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2. Amendment/Modification No. 0005	3. Effective Date 2013SEP23	4. Requisition/Purchase Req No. SEE SCHEDULE	5. Project No. (If applicable)
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6. Issued By U.S. ARMY CONTRACTING COMMAND DAWN WRIGHT WARREN, MICHIGAN 48397-5000 HTTP://CONTRACTING.TACOM.ARMY.MIL  EMAIL: DAWN.E.WRIGHT@US.ARMY.MIL	Code W56HZV	7. Administered By (If other than Item 6)	Code
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8. Name And Address Of Contractor (No., Street, City, County, State and Zip Code)	<input checked="" type="checkbox"/>	9A. Amendment Of Solicitation No. W56HZV-13-R-0179
		9B. Dated (See Item 11) 2013MAY22
	<input type="checkbox"/>	10A. Modification Of Contract/Order No.
		10B. Dated (See Item 13)
Code	Facility Code	

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers

is extended,  is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing items 8 and 15, and returning 2 signed copies of the amendments; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. **FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.** If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting And Appropriation Data (If required)

**13. THIS ITEM ONLY APPLIES TO MODIFICATIONS OF CONTRACTS/ORDERS  
It Modifies The Contract/Order No. As Described In Item 14.**

<input type="checkbox"/>	A. This Change Order is Issued Pursuant To: The Contract/Order No. In Item 10A.	The Changes Set Forth In Item 14 Are Made In
<input type="checkbox"/>	B. The Above Numbered Contract/Order Is Modified To Reflect The Administrative Changes (such as changes in paying office, appropriation data, etc.) Set Forth In Item 14, Pursuant To The Authority of FAR 43.103(b).	
<input type="checkbox"/>	C. This Supplemental Agreement Is Entered Into Pursuant To Authority Of:	
<input type="checkbox"/>	D. Other (Specify type of modification and authority)	

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the Issuing Office.

14. Description Of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

SEE SECOND PAGE FOR DESCRIPTION

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name And Title Of Signer (Type or print)		16A. Name And Title Of Contracting Officer (Type or print)	
15B. Contractor/Offeror	15C. Date Signed	16B. United States Of America By _____ /SIGNED/ (Signature of Contracting Officer)	16C. Date Signed
(Signature of person authorized to sign)			

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**Name of Offeror or Contractor:**

SECTION A - SUPPLEMENTAL INFORMATION

Buyer Name: DAWN WRIGHT  
Buyer Office Symbol/Telephone Number: CCTA-ASG-A/(586)282-8121  
Type of Contract: Firm Fixed Price  
Kind of Contract: Research and Development Contracts

\*\*\* End of Narrative A0000 \*\*\*

The purpose of Amendment 0005 is to make the following change to this solicitation:

1. SECTION C:
  - i. Section C.3.2.4 is revised

From:

"C.3.2.4 NET - The contractor shall instruct the soldier target audience on the use of its product. NET duration shall be no more than 80 hours which shall consist of two separate week-long blocks of instruction; one week for Administrator Training (including Power User Training) and one week for User Training. Administrator Training shall be conducted in a 40-hour block of instruction over 5 days (8 hours per day) for up to 20 students. User training shall be conducted in multiple 1-hour blocks of instruction over the course of a week to accommodate up to 400 students. Training in excess of 80 hours is permissible if there are different courses aimed at different target audiences, such as a course for client operation and a course for power user, if approved in advance by the Government. Training shall be conducted at FBTX. The contractor shall provide a final Training Support Package IAW CDRL 0001 and C.3.3. The contractor shall not conduct NET until the TSP is approved by the Government. During NET, the contractor shall maintain operational performance of its products installed on vehicles, Command Post, TOC configurations and non-network systems. The target audience will range broadly from Brigade Staff Officers to Company Staff Sergeants. The number of students will be equal to the number of software clients in the brigade."

To:

"C.3.2.4 NET - The contractor shall instruct the soldier target audience on the use of its product. NET duration shall be no more than 330 hours which shall consist of ten separate week-long blocks of instruction. The contractor shall conduct operator training for 300 soldiers at Ft. Bliss, TX. The student to trainer ratio shall not exceed 12 students to 1 trainer (12:1). Students are available for a maximum of 33 hours per week, based on a Monday through Friday work schedule. Training shall be conducted during the 10 week period starting in January 2014 and concluding no later than March 2014. Training in excess of 330 hours is permissible if there are different courses aimed at different target audiences, such as a course for client operation and a course for power user, if approved in advance by the Government. Training shall be conducted at FBTX. The contractor shall provide a final Training Support Package IAW CDRL 0001 and C.3.3. The contractor shall not conduct NET until the TSP is approved by the Government. During NET, the contractor shall maintain operational performance of its products installed on vehicles, Command Post, TOC configurations and non-network systems. The target audience will range broadly from Brigade Staff Officers to Company Staff Sergeants. The number of students will be equal to the number of software clients in the brigade."

2. Except as provided herein, all other terms and conditions for Solicitation W56HZV-13-R-0179 remain unchanged and in full force and effect.

\*\*\* END OF NARRATIVE A0005 \*\*\*

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SECTION C - DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

C.1 SCOPE Interoperable Software Voice Client

C.1.1 This Statement Of Work (SOW) is for the use of and support of Interoperable Software Voice Client during Phases III, IV, V, and VI of the Network Integration Evaluation (NIE), as identified in C.1.2. The contractor shall provide all personnel, equipment, supplies and materials needed to accomplish the work under this SOW. The Army will provide or make available the appropriate documents, publications, correspondence and points of contact necessary for the contractor to execute this contract, as applicable. All Government-furnished documents, publications, and equipment shall be returned to the Contracting Officers Representative (COR) at the final completion of this scope. Government-furnished material will be provided when deemed necessary by the Army.

The Interoperable Software Voice Client is a tactical unified communications software application that can be installed on hundreds of user workstations throughout all echelons of the Brigade Combat Team (BCT). It is designed to integrate onto vehicle platforms such as the Warfighter Information Network-Tactical Increment 2 (WIN-T Inc 2) Point of Presence and the Soldier Network Extension and reside on user workstations in fixed Tactical Operations Centers. It bridges the gap between disparate voice technologies in a BCT by combining radio, telephony and software voice client users into logical talk groups. It allows a user to monitor a minimum of 20 talk groups simultaneously, and allows the BCT to establish individual talk groups with as many as 500 participants. The software is designed to operate over a range of military network paths, such as high-capacity line-of-site and satellite communications found in WIN-T Increment 2, allowing talk groups to form throughout the Brigade. The objective for the RFP solution is to provide a robust capability that allows the Brigade to achieve intelligible, interoperable voice communications while minimizing bandwidth usage over the tactical network. From here forward, the Interoperable Software Voice Client will be identified as the product or Voice Client.

C.1.2 The SOW describes the effort to be performed by the contractor in support of the Directorate, System of Systems Engineering and Integration (D SoSE&I). The contractor shall provide its software solution, for interoperable communications amongst disparate voice technologies in the tactical environment and non-personal engineering/field service support for the NIE. The software shall enable persistent two-way Push-to-Talk (PTT) communications among disparate voice technologies including Internet Protocol (IP) and analog telephony, PTT radio systems and intercom systems. The software shall scale to support interoperability at all echelons for mission support. The purpose of the NIE is to assess candidate products as viable solutions to an identified Army gap. NIE is an Army hosted six week event conducted twice a year. NIE employs the full brigade strength of a Brigade Combat Team (BCT) at Fort Bliss, Texas (FBTX) and White Sands Missile Range (WSMR), New Mexico. The primary goal of NIE is to conduct parallel system tests of Army programs, with a secondary goal of evaluating capabilities of the current, theater provided and emerging networks. NIE assesses technically mature networked and non-networked capabilities. The NIE events include tactical exercises using current force equipment and emerging networked systems.

There are seven Phases in the NIE process (this SOW applies to four Phases - III, IV, V and VI):

- Phase 0 Define Gaps and Near Term Requirements
- Phase I Solicit Potential Solutions
- Phase II Candidate Assessment

Phase III Evaluation Preparation - Conducted at Aberdeen Proving Ground (APG), MD

- Laboratory Based Risk Reduction (LBRR) for the integrated network will be performed during this Phase. The following will be verified during LBRR: maturity; functional requirements, technical requirements, compatibility with system baseline; that the product meets interfaces and interoperability requirements; that the product is supportable exhibiting availability and maintainability; and that the product is trainable.

- NOTE Phase III does not conclude at the start of Phase IV. Phase III continues through Phase V for troubleshooting purposes.

Phase IV Integrated Rehearsal - Conducted at the FBTX/WSMR complex

- Golden Vehicle Design and Build is a unique design required to integrate a specific Command & Control, Communications, Computers, Intelligence, Surveillance and Reconnaissance (C4ISR) suite into a fleet of vehicles. This is the master C4ISR design that encompasses each specific C4ISR system required and can be used as well for a sub-set of the specific C4ISR systems required. The Golden Vehicle is also the first physical integration of the unique master designs at FBTX.

- Fleet Build Build and integration of remaining vehicles after Golden Vehicle Design and Build is completed at FBTX.

- New Equipment Training (NET) - Instruct soldiers on configuration and operation of products to be used in NIE.

- Validation Exercise (VALEX) validates the network configuration and connectivity in which the contractor configures its products for operation as part of the NIE network to ensure communications equipment is operational and integrated. The Government validates that the network composed of system of systems (systems are a group of interacting, interrelated, or interdependent elements forming a complex whole) is integrated and stable at FBTX/WSMR. VALEX tests key functional threads and performs communication checks prior to

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transitioning equipment to the Brigade for operation and maintenance.

- Communications Exercise (COMMEX) and Field Exercise (FIELDEX) are events in which D, SoSE&I hands over the Network to the Brigade to carry mission threads, evaluate the network in relevant environment at WSMR, and validate new capabilities. A trial run is conducted, prior to the event itself, to verify connectivity of the equipment which will be used during the exercise.

Phase V Integrated Evaluation - Conducted at WSMR, NM

- Pilot and Exercise - The integration team with Army Test and Evaluation Command (ATEC) validates and performs the test procedures, test data collection, and data reduction procedures for the evaluation of the network systems in a relevant environment to determine if the product delivers the gap capability.

Phase VI Network Implementation Plan - Conducted at FBTX

- Recovery - Upon completion of Phase V, products are removed from their host platforms and the platforms are returned to their pre-NIE configuration

- There are more areas to the Network Implementation Plan; however, the only portion of the Network Implementation Plan that applies to this acquisition is the Recovery portion.

**C.2 APPLICABLE DOCUMENTS**

C.2.1 Department of Defense. Specifications, Standards and Handbooks. The following specifications, standards, and handbooks form a part of this SOW to the extent specified herein.

Specification                      Exhibit A, Interoperable Software Voice Client  
Product Specification, Version 29; May 2013

**C.3 REQUIREMENTS**

The contractor shall install, configure, troubleshoot, conduct training for, maintain, and subsequently uninstall licensed copies of the Voice Client software and, if applicable, licensed copies of the server software for evaluation during LBRR and the NIE. The contractor shall provide product field support throughout the NIE, Agile Phases III, IV, V and VI (as described in 1.2). The contractor shall provide product field support to install its product in the NIE lab and the NIE architecture, configure its software to operate within the NIE architecture, test the configured product to ensure product and network integrity, and train Brigade users and administrators on the product. Exhibit A, Interoperable Software Voice Client Product Specification, defines the required threshold performance capabilities. The contractor shall provide field support for network and thread integration during the LBRR (Phase III) which is conducted at APG, MD, and for the Golden Vehicle Design and Fleet Build, NET, VALEX, COMMEX, FIELDEX, NIE, and Recovery segments (Phases IV, V and VI) conducted at the FBTX/WSMR, NM complex.

If the Voice Client software hampers the ability to conduct NIE at any stage of the NIE process, and the contractor cannot identify and implement a configuration fix within 24 hours, the Government reserves the right to have the product removed from further participation in NIE (Phases IV, V and VI). In the event of such Government decision, the contractor shall remove or disable its products from/on the host platforms immediately and then verify and certify to the Government that all of its software has been removed or disabled. If the contractor's product is initially disabled but not removed, the contractor shall remove its products from the host platforms during Phase VI Recovery and then verify and certify to the Government that all of its software has been removed.

C.3.1 Software: The contractor shall provide, pursuant to Section H.2, Loan of Software Product for NIE 14.2, the requisite software licenses for the Army Lab Based Risk Reduction (LBRR) and Network Integration Evaluation (NIE) efforts. Software shall comply with Exhibit A, Interoperable Software Voice Client Product Specification. For purposes of this contract, User Interfaces is hereby defined as desktop or laptop work stations or virtual server partition.

C.3.1.1 LBRR: The contractor shall provide the Voice Client software and associated licenses to APG, MD, in accordance with (IAW) Sections D and F of the contract. The LBRR configuration shall provide the Voice Client capability to 27 user interfaces, of which three user interfaces shall have Power User capabilities IAW Exhibit A, Interoperable Software Voice Client Product Specification, paragraph 3.2. The LBRR configuration shall support dial-in talk group access from 16 Voice Over Internet Protocol (VOIP) telephones and 13 simultaneous talk groups with the ability to simultaneously record all talk groups. Server software supporting the LBRR configuration (if required) shall support three physical server locations.

C.3.1.2 NIE: The contractor shall provide the Voice Client software and associated licenses to FBTX IAW Sections D and F of the contract. The NIE configuration shall provide the Voice Client capability to 309 user interfaces, of which nine user interfaces shall have Power User capabilities IAW Exhibit A, Interoperable Software Voice Client Product Specification, paragraph 3.2. The NIE configuration shall support dial-in talk group access from 111 VOIP telephones and 57 simultaneous talk groups with the ability to simultaneously record all talk groups. Server software supporting the NIE configuration (if required) shall support nine physical

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server locations.

## Phase III Evaluation Preparation

## C.3.2 Technical Field Support

C.3.2.1 LBRR - The contractor shall provide no more than two Field Service Representatives (FSRs), on-site at APG, MD for a two week period, working one shift, 40 hour work weeks, to support LBRR lab integration. Thereafter, the contractor shall provide, remotely, on-call FSR support for LBRR lab integration. The total hours for onsite and on-call FSR support are not expected to exceed 200 hours. As part of integration, the contractor shall assist the Government in the configuration and loading of its product. The contractor shall advise the Government on its product interface requirements. The contractor shall configure its product to integrate with the lab network. The contractor shall troubleshoot any anomalies in its product performance and adjust configuration. The contractor shall assist the Government in troubleshooting overall network issues through adjustment of its product configuration. The contractor shall instruct Government lab technicians on product set-up, operation, and maintenance. The LBRR network will be the same network used to perform source selection laboratory assessments; therefore, it is anticipated that the product will require little reconfiguration to support LBRR.

## Phase IV Integrated Rehearsal

C.3.2.2 Golden Vehicle Design and Build - The contractor shall provide one FSR on-site at FBTX during Golden Vehicle Design and Build IAW the schedule in Section F. Contractor support shall consist of a single shift, 40 hours per work week, for technical and integration services for Government development of the Golden Vehicle design(s). The FSR shall provide Voice Client expertise to the Government in its development of the Golden Vehicle design, specifically technical input into the integration of the Voice Client onto Government-designated platforms/devices. The contractor shall support safety release efforts to prove that the Voice Client does not interfere with other on-board software systems or applications. The contractor shall identify data transfer protocols, assess and identify the needed software interfaces, configure and load troubleshoot software on the Government designated NIE devices, and troubleshoot network connectivity issues.

C.3.2.3 Fleet Build - The contractor shall provide one FSR on-site at FBTX during Fleet Build IAW the schedule in Section F. Contractor support shall consist of a single shift, 40 hours per work week for the duration of Fleet Build. During Fleet Build, the contractor shall load software on to the remaining NIE devices designated by the Government to receive the Voice Client; to include vehicles in the Brigade Tactical Operations Center (TOC), Battalion TOC, Warfighter Information Network-Tactical (WIN-T) Point of Presence (POP) platform and WIN-T Soldier Network Extension (SNE) platform. The contractor shall participate in integration checks, troubleshoot any software deficiencies in complying with Exhibit A, present recommended configuration adjustments to the Government for approval, and make adjustments to and reconfigure software upon receipt of authorization by the Government to ensure its product is properly functioning.

C.3.2.4 NET - The contractor shall instruct the soldier target audience on the use of its product. NET duration shall be no more than 330 hours which shall consist of ten separate week-long blocks of instruction. The contractor shall conduct operator training for 300 soldiers at Ft. Bliss, TX. The student to trainer ratio shall not exceed 12 students to 1 trainer (12:1). Students are available for a maximum of 33 hours per week, based on a Monday through Friday work schedule. Training shall be conducted during the 10 week period starting in January 2014 and concluding no later than March 2014. Training in excess of 330 hours is permissible if there are different courses aimed at different target audiences, such as a course for client operation and a course for power user, if approved in advance by the Government. Training shall be conducted at FBTX. The contractor shall provide a final Training Support Package IAW CDRL 0001 and

C.3.3. The contractor shall not conduct NET until the TSP is approved by the Government. During NET, the contractor shall maintain operational performance of its products installed on vehicles, Command Post, TOC configurations and non-network systems. The target audience will range broadly from Brigade Staff Officers to Company Staff Sergeants. The number of students will be equal to the number of software clients in the brigade.\*

C.3.2.5 VALEX - The contractor shall provide no more than two FSRs on-site at FBTX during VALEX IAW the schedule in Section F. Contractor support shall consist of a single shift, 40 hours per work week for the duration of VALEX. As a member of the integration team, the contractor shall be responsible for configuring its products, troubleshooting any network interface issues, making necessary product configuration changes, and performing required product maintenance. The contractor shall work with the integration team to validate network connectivity. During VALEX, the NIE integration team conducts network device configuration and connectivity validation tests during which the contractor configures its devices for operation as part of the NIE network. The integration team validates an instrumented and integrated network, tracking transport and mission command data, from the platoon through division. VALEX includes validation of instrumentation, satellite acquisition, and configuration of routers, test-fix-test activities, and the testing of data paths through the use of approved mission threads. Upon completion of VALEX, the network is transitioned to the Brigade Modernization Command (BMC) and the contractor shall support troubleshooting and issue resolution.

C.3.2.6 COMMEX - During COMMEX, the Brigade conducts mission threads to develop its proficiency with the network and to conduct a preliminary assessment of network capabilities. The Brigade also confirms the network readiness for combat operations and verifies communications among its Command and Control (C2) elements. All activities are carried out by Brigade unit operators and maintainers. The contractor shall provide one FSR on-site per shift to the Government Trailboss Team at FBTX during COMMEX IAW the schedule in Section F to support product troubleshooting, fixes, and configuration changes, address any trouble tickets generated during this event, and provide over the shoulder training. The contractor shall support its products when notified of failure by the designated Government

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Trailboss Team Lead. The contractor shall provide 24/7 on-site support for the duration of COMEX.

C.3.2.7 FIELDDEX - During FIELDDEX, the Brigade activities move from FBTX to WSMR, NM. Brigade units require one week to set up network equipment at the various locations at WSMR in preparation for the NIE. The contractor shall provide one FSR on-site per shift to the Government Trailboss Team at WSMR during FIELDDEX IAW the schedule in Section F to support product troubleshooting, fixes, and configuration changes, address any trouble tickets generated during this event, and provide over the shoulder training. The contractor shall support its products when notified of failure by the designated Government Trailboss Team Lead. The contractor shall provide 24/7 on-site support for the duration of FIELDDEX.

Phase V Integrated Evaluation

C.3.2.8 Pilot - During Pilot the integration team, with ATEC, validates the test procedures, test data collection, and data reduction procedures for the evaluation of the network systems in a relevant environment to determine if the systems can succeed and can improve capability. The contractor shall provide no more than one FSR on-site per shift to the Government Trailboss Team at WSMR during Pilot IAW the schedule in Section F to support product troubleshooting, fixes and configuration changes, address any trouble tickets generated during this event, and provide over the shoulder training. The contractor shall support its products when notified of failure by the designated Government Trailboss Team Lead. The contractor shall provide 24/7 on-site support for the duration of Pilot.

C.3.2.9 NIE - During the exercise, the Brigade and Battalion Units conduct field operations at WSMR to execute critical missions. The Government Trailboss Teams are co-located with deployed Brigade elements during this effort. The contractor shall provide no more than one FSR on-site per shift to the Government Trailboss Team at WSMR during NIE IAW the schedule in Section F to troubleshoot product issues, address any trouble tickets generated during this event, and provide technical support. The contractor shall support its products when notified of failure by the designated Government Trailboss Team Lead. The contractor shall provide 24/7 on-site support for the duration of NIE.

Phase VI - Network Implementation Plan

C.3.2.10 Recovery - The contractor shall provide no more than two FSRs on-site at FBTX/WSMR to de-install its products IAW the schedule in Section F. Contractor support shall consist of a single shift, 40 hours per work week for the duration of Recovery. Upon completion of the NIE event, the Government receives all returning NIE equipment and de-installs hardware and software that will not be used during follow-on NIEs. The contractor shall remove its products from the host platforms and then verify and certify to the Government that all of its software has been removed. Upon completion of Recovery, all contractor-provided products will be returned to the contractor pursuant to Section H.2, Loan of Software Product for NIE 14.2.

C.3.3 Training Support Package (TSP)

The contractor shall participate in training rehearsals organized by the Government to evaluate the validity of the draft TSP provided in the contractors proposal. The contractor shall work with the Government Training point of contact to jointly review the TSP. The contractor shall incorporate any necessary changes resulting from TSP review or training rehearsal into a revised TSP prior to NET training. The contractor shall submit the final TSP IAW CDRL 0001, DI-SESS-81521B Training Support Package. The contractor shall provide all necessary training materials to soldiers as described in the training plan.

C.3.4 Ancillary Items

The contractor shall provide any ancillary items required to configure, load, test and continuously operate its product in performing the above scope. These items shall be Information Assurance (IA) compliant.

C.4 SEPARATELY-PRICED EFFORTS

The efforts under this section are beyond the base award SOW, and may only be invoked by a specific contractual notice from the Procuring Contracting Officer (PCO) requiring their performance, in the form of an option exercise, or award of a separate task order (TO) or contract/order modification, as appropriate.

C.4.1 NIE Option: If exercised, the contractor shall provide the Voice Client software and associated licenses to FBTX IAW Sections D and F of the contract. The NIE configuration shall provide the Voice Client capability for 309 user interfaces, of which nine user interfaces shall have Power User capabilities IAW Exhibit A, Interoperable Software Voice Client Product Specification, paragraph 3.2. The NIE configuration shall support dial-in talk group access from 111 VOIP telephones and 57 simultaneous talk groups with the ability to simultaneously record all talk groups. Server software supporting the NIE configuration (if required) shall support nine physical server locations.

C.4.2 LBRR Option: If exercised, the contractor shall provide the Voice Client software and associated licenses to APG, MD IAW Sections D and F of the contract. The LBRR configuration shall provide the Voice Client capability for 27 user interfaces, of which three user interfaces shall have Power User capabilities IAW Exhibit A, Interoperable Software Voice Client Product Specification, paragraph 3.2. The LBRR configuration shall support dial-in talk group access from 16 VOIP telephones and thirteen simultaneous talk groups with the ability to simultaneously record all talk groups. Server software supporting the LBRR configuration (if required) shall support three physical server locations.

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C.4.3 NIE and LBRR FSR Support Option: If exercised, the contractor shall provide FSRs to support the Government-procured Voice Client during NIE and LBRR IAW C.3.2.1 through C.3.4.

C.4.4 Production Option: If exercised, the contractor shall deliver up to eight BCTs of Voice Client capability and associated licenses with a minimum lead time of 30 days.

C.4.4.1 BCT Capability/Configuration: If exercised, the contractor shall provide Voice Client software and associated licenses as follows. The BCT configuration shall provide the Voice Client capability to 509 user interfaces, of which nine user interfaces shall have Power User capabilities IAW Exhibit A, Interoperable Software Voice Client Product Specification, paragraph 3.2. The BCT configuration shall support dial-in talk group access from 120 VOIP telephones and 66 simultaneous talk groups with the ability to simultaneously record all talk groups. Server software supporting the BCT configuration (if required) shall support nine physical server locations.

**C.4.4.2 Operator Manual**

The contractor shall include a soft copy of operator manual for each voice client software license ordered.

**C.4.4.3 Technical Publication**

The contractor shall develop the technical publication IAW CDRL 0002, DI-TMSS-80527C, Commercial Off-the-Shelf (COTS) Manual and Associated Supplemental Data.

**C.4.4.4 New Equipment Training (NET)**

The contractor shall submit a New Equipment Training (NET) Plan IAW CDRL 0003 DI-TMSS-80527C, New Equipment Training.

C.4.5 Annual Software Maintenance Options (NIE, LBRR, and Production): If exercised, the contractor shall provide up to two years of ongoing software maintenance and future product upgrades to support the Voice Client software. Unless specified otherwise in this contract, the contractor's standard software maintenance plan, as stated in its proposal, applies to this contract.

**C.5 PLACE OF PERFORMANCE AND SHIPPING**

C.5.1 The contractor shall provide the products and support described herein to be performed at Government facilities inside the continental United States (CONUS), as required. The contractor shall provide its own portable computer and cell phone, and transportation as needed to perform this scope. The contractor may be required to drive its vehicles on unimproved road surfaces and tactical training sites during the Field Exercise (FIELDDEX), Pilot, and NIE Execution phases of the NIE event. Duty locations are Aberdeen Proving Ground, MD; Ft. Bliss, TX; and White Sands Missile Range, NM.

C.5.2 The products shall be shipped IAW F.1.4.

C.5.3 The contractor shall use best commercial practices for Packing, Packaging and Shipping.

C.5.4 When shipping, the contractor shall ensure all equipment, packages, containers, and boxes are clearly marked with product name, and the name and mobile phone number of the FSR on the ground at FBTX and/or APG, MD. The contractor's FSR will be contacted immediately upon receipt of its product and will be requested to come in to inventory and inspect the materials for condition, quantity, and completeness.

C.5.5 The contractor shall coordinate any incremental delivery schedules within the specified delivery windows, report successful equipment delivery, and coordinate any changes in delivery schedules to/with the COR.

**C.6 SECURITY**

All contractor personnel must maintain a favorable background investigation before accessing any Government facilities, websites, databases and networks in accordance with Army Regulation AR 25-2 and AR 380-67. All information or data developed under this contract belongs to and is the property of the U.S. Government and shall be marked and handled as For Official Use Only (FOUO). The contractor shall not travel outside the continental U.S. (CONUS) with any Government equipment or information. The contractor shall not release any information or data to third parties without express written approval of the PCO. The contractor shall have access only to the Government data necessary for the accomplishment of work under this contract. The contractor shall conform to all security requirements as specified in the contract and as detailed in the contract DD Form 254. A separate DD 254 is required for all contracts involving access to classified information. Contact your Facility Security Officer (FSO) or the SoSE&I CIO Office for assistance in initiating action to receive a security clearance. For assistance with the DD Form 254, contact the SoSI CIO Office at (586) 282-9635.

**C.7 GOVERNMENT FURNISHED PROPERTY:**

C.7.1 A considerable portion of the contracted work shall be completed at Government facilities. The Government shall provide access to

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shared resources, working space, computer network access, and peripheral equipment (such as printers). If resources are constrained this may involve time allocation among any other contractors also performing on-site.

**C.8 CONTRACTING OFFICERS REPRESENTATIVE (COR)**

The COR is an individual designated in accordance with DFARS 201.602-2 and is authorized in writing by the PCO to perform specific technical functions. The PCO will designate a properly trained COR prior to contract award. The COR is responsible for technical administration of the contract, including conducting contract surveillance to ensure services meet performance standards set forth in the contract. The COR is responsible for inspecting and accepting or rejecting work performed under the contract and reviewing, approving, and processing the contractors invoices. The contractor will receive a copy of the COR appointment letter after award that will specify the extent of the CORs authority to act on behalf of the PCO. The COR is not authorized to make any commitments or changes that will affect price, quantity, delivery or any other term or condition of this contract.

**C.9 SECTION 508 COMPLIANCE STATEMENT**

All Electronic and Information Technology (EIT) procured through Performance Work Statement/Bill of Materials and any resulting contract, TO, delivery order, or purchase order must meet the applicable accessibility standards at 36 CFR 1194, unless an agency exception to this requirement exists. 36 CFR 1194 implements Section 508 of the Rehabilitation Act of 1973, as amended - Part 1194.

**C.10 UNAUTHORIZED WORK**

The contractor is not authorized to commence performance without a signed contract or direction by a PCO. Notwithstanding any of the other provisions of this contract, a PCO shall be the only individual on behalf of the Government to accept nonconforming work, waive any requirement of a contract, or modify any term or condition of this contract.

**C.11 FEDERAL HOLIDAYS**

**C.11.1 The following days are legally recognized holidays:**

- New Year's Day - 1st of January
- Martin Luther King Jr.'s Birthday - 3rd Monday in January
- President's Day - 3rd Monday in February
- Memorial Day - Last Monday in May
- Independence Day - 4th of July
- Labor Day - 1st Monday in September
- Columbus Day - 2nd Monday in October
- Veteran's Day - 11th of November
- Thanksgiving Day - 4th Thursday in November
- Christmas Day - 25th of December

**C.11.2** When one of the above designated legal holidays falls on a Sunday, the following Monday will be observed as a legal holiday. When a legal holiday falls on a Saturday, the proceeding Friday is observed as a legal holiday. The list of holidays relates to Government duty days and is not intended to supplement or otherwise alter the provisions of any Wage Determination or Collective Bargaining Agreement regarding applicable paid holidays.

**C.11.3** In addition to the days designated as holidays, the Government observes the following days:

- Any other day designated by Federal Statute
- Any other day designated by Executive Order
- Any other day designated by a Presidential Proclamation

**C.11.4** It is understood and agreed between the Government and the contractor that observance of such days by Government personnel shall not be a reason for an additional period of performance or entitlement of compensation except as set forth within the contract. In the event the contractor's personnel work during a holiday or other day observed by Government employees, the contractor may reimburse them; however, no form of holiday or other premium compensation will be reimbursed by the Government, either as a direct or indirect cost, other than its normal compensation for the time worked. This provision does not preclude reimbursement for authorized overtime work if applicable to a contract.

**C.11.5** When the Department of Defense (DoD) grants excused absence to its employees, the contractor agrees to continue sufficient personnel to perform critical tasks already in operation or scheduled, and the contractor shall be guided by the instructions issued by the PCO or the COR.

**C.11.6** If Government personnel are furloughed, the contractor shall contact the PCO or the COR to receive direction. It is the Government's decision as to whether the contract price/cost will be affected as a result of Government shutdown and/or furloughed Government employees. In the event the Government shutdown or furlough of Government employees impacts contract price/cost, a negotiated

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settlement will be reached as deemed appropriate by the PCO. Generally, the following situations apply:

C.11.6.1 Contractor personnel who are able to continue contract performance (either on site or at a site other than their normal work station) shall continue to work and the contract price shall not be reduced or increased.

C.11.6.2 Contractor personnel who are not able to continue contract performance (e.g., support functions) may be asked to cease their work effort.

C.11.7 Nothing in this section abrogates the rights and responsibilities of the parties relating to any stop work clause or provision included in the contract.

C.12 CONTRACTOR MANPOWER REPORTING

The contractor shall report ALL contractor labor hours (including subcontractor labor hours) required for performance of services provided under this contract for the Interoperable Voice Software Client via a secure data collection site. The contractor is required to completely fill in all required data fields using the following web address: <http://www.ecmra.mil/>, and then click on Department of the Army CMRA or the icon of the DoD organization that is receiving or benefitting from the contracted services.

Reporting inputs will be for the labor executed during the period of performance during each Government fiscal year (FY), which runs October 1 through September 30. While inputs may be reported any time during the FY, all data shall be reported no later than October 31 of each calendar year, beginning with 2013. Contractors may direct questions to the help desk by clicking on Send an email which is located under the Help Resources ribbon on the right side of the login page of the applicable Service/Components CMR website.

\*revised by Amendment 0005

\*\*\* END OF NARRATIVE C0001 \*\*\*